

CV – Team Member

C.-Andreas Dalluege



C.-Andreas Dalluege

Certified Assessor for CAF,
EFQM & IPMA
Expert on Excellence in
Higher Education Institutions

Summary of professional experience

Andreas has experiences as consultant and project manager since the early 1980s and has been working in over 30 international management research and implementation projects since 1989. He is a certified CAF Assessor and Award Assessor for the German and International Project Excellence Award.

Andreas has been continually active in the European Excellence Award since 2003 both as Assessor and Team Leader. He is one of the few EFQM experts that recognised by as both Licensed Advisor and Licensed Trainer and has worked for 10 years in adapting the concepts of Excellence into development strategies for Higher Education Institutions

Since 2010, he gives yearly classes as a visiting lecturer on Business Excellence and how to run international projects at several colleges and universities (Aschaffenburg, Barcelona, Karlsruhe, Pristina) and serves as the President of the European Business Excellence Network (www.euro-ben.org) as well as on the national board of the Irish Institute of Industrial Engineering and Safety Management Systems (<https://iiesms.ie/>).

Relevant project experience (selection)

- Management Information and Decision Support Systems Design & Implementation
- Process Management Optimisation & Implementation
- Excellence based Strategy Development & implementation support for Higher Education Institutions
- Business & Strategy development for SME & SME Associations
- Analysis and intervention design for stress management, resilience building and well-being at work
- More than 200 CAF & EFQM Assessments
- Several books on the use of Excellence in different sectors and over 100 papers in management magazines

Selected clients

- Abu Dhabi Educational Council
- BMW
- Tech. Univ. Aschaffenburg
- Tech. Univ. Riga
- Univ. Coburg
- UBT Pristine
- Waterford Institute of Technology

Academic background

- Dipl.-Kfm. (MSE)
- Post graduate studies in communication science and organisational psychology